#### Agenda Item:

Report to: Overview and Scrutiny Resources Committee

Date: 19 September 2007

Report from: Revenue Services Manager

Title of report: COUNCIL TAX COLLECTION REVIEW

- UPDATE

Purpose of report: To update the Committee on progress

Recommendations: To note the report

### 1.0 Background

- 1.1 The Overview and Scrutiny Committee for Resources carried out a scrutiny review of Council Tax Collection. The Committee considered the resulting report together with an Action Plan on 15 March 2007
- 1.2 The report and Action Plan were agreed and subsequently considered by Cabinet. Together with agreeing the Action plan, Cabinet also thanked the Review team for their comprehensive report.

#### 2.0 Update

- 2.1 This report provides the Committee with an update on generally good progress and comments on the more significant issues. Progress on all of the action points is set out in Appendix 1.
- 2.2 We are making steady progress towards the in-year Council Tax target collection rate of 95.50%. This Committee agreed the target as part of the Corporate Plan report to your meeting on 24 May 2007.
- 2.3 Good progress is also being made with the take-up of Direct Debit payments. This is having a positive effect on the collection rate.
- 2.4 Prior year debts are subject to greater management focus and are being closely monitored. As a result, significant progress in the collection of outstanding prior years debt is being made.

# Report written by:

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## **Policy Implications**

Please tick if this report contains any implications for the following:

Equalities & Community Cohesiveness	
Crime and Fear of Crime (Section 17)	
Risk Management	
Environmental issues	
Economic / Financial implications	
Human Rights Act	
Organisational Consequences	